



V5 UPDATE INSTALLATION INSTRUCTIONS (Updating From V5 2020 Or Newer)

Please make sure you have a backup copy of \OS3DE. Tradesmen's Software, Inc. cannot backup your data. If you do not already have a backup system in place, please contact your IT support and implement one right away. If you have no backup, there is nothing to recover from should there be a loss.

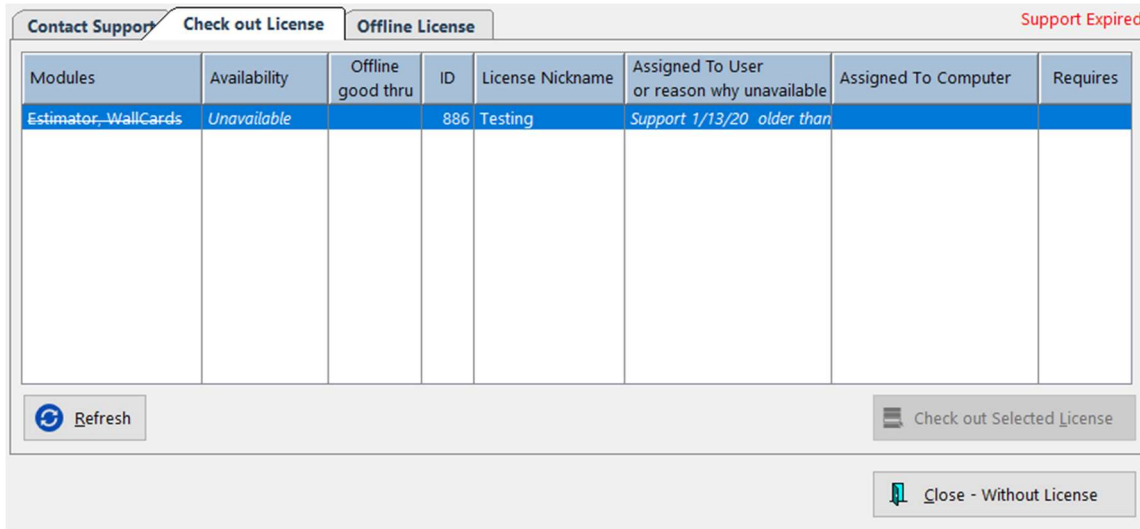
Note: Check that your support is current and that you are entitled to the update before proceeding. Your support expiration date can be found on the [Check Out License] tab/screen.

Modules	Availability	Offline good thru	ID	License Nickname	Assigned To User or reason why unavailable	Assigned To Computer	Requires
Estimator, WallCards	My Online		886	Testing	chris	DESKTOP-9059821	

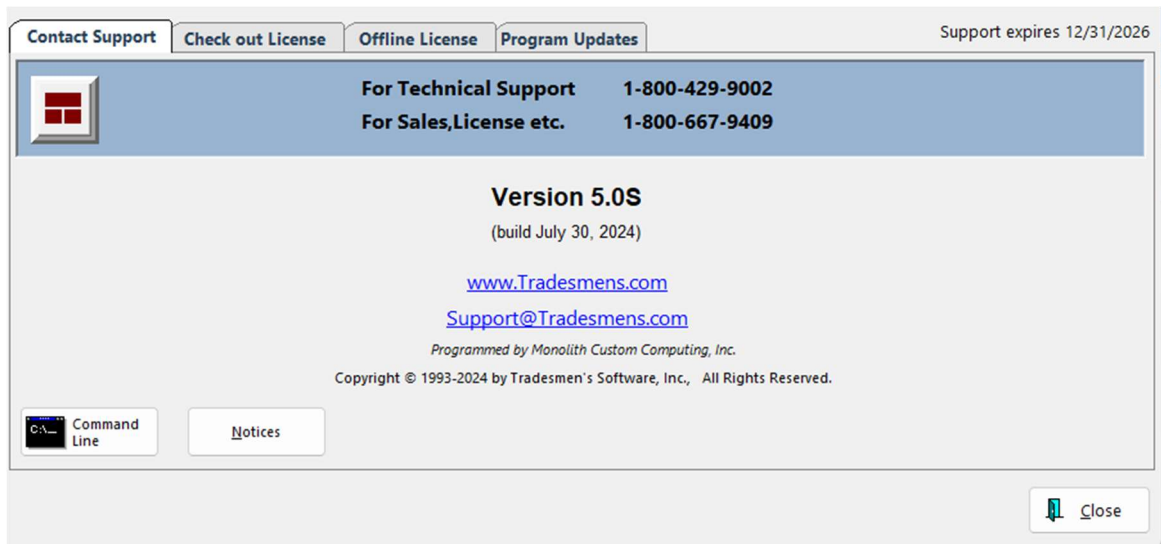
Tradesmen's Software OS3DE must be closed to update.

1. Download/ Save and Install the **V5 Setup_OS3DE.exe** found on <http://tradesmens.com/downloads>.
2. On the 3rd screen of the install, please verify **“Upgrade to a new version”** before clicking on [Next]. **DO NOT** change to “Full Install” as this will overwrite your existing data with our shipping data.
3. Verify the destination folder on the 4th screen of the install, make sure you are directed to the location you specified. Our default location for a local install is C:\TSI\OS3DE. Make sure you are directed to the location you specified for other local locations or a Network Install. [Next]
4. This next screen will give you the opportunity to review your settings and go [Back] should you need to make changes. [Next]

5. You do not need to reinstall the PDF to TIFF if you already have it on your computer. Leave the box unchecked and click [Next]
6. [Finish]
7. Launch the Program. The updated program will open and operate if your annual support contract is current or the update was purchased.
8. "Support Expired" will be shown in the upper right corner and the program will not launch if you need to renew annual support or have not purchased the update.



9. Annual support will need to be renewed or the update purchased to continue. Click on the [Contact Support] tab for a link and phone number for Technical Support.



To see "What's New" in the latest version(s) of the estimating program, open Tradesmen's Master Estimator and click on the word '**Help**', then '**What's New**'. Please read about our additions and changes.



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